

Tyco Electronics Client Case

tyco

a vital part of your world

About Tyco Electronics

Tyco Electronics is a global provider of engineered electronic components for thousands of consumer and industrial products; network solutions and systems for telecommunications and energy markets; and wireless systems for critical communications, radar and defense applications.

Customer Challenge

- Lack of insight into increasing telecom spend. Understanding of business vs private use of company mobile phones is required and business calling costs need to be allocated to cost centers.
- SOX compliance.

Solution

- Ezwim's Total Telecom Management solution was implemented to offer Tyco complete insight into its telecom costs and deployed devices across every level of the organization.
- Intuitive web-based tool allows Tyco employees to allocate costs and take responsibility of their own mobile spend.
- Implementation time: 3 weeks.

Customer Benefits

- Telecom service management cost decreased to almost zero.
- Telecom visibility and control:
 - end user awareness;
 - managers have access to a consolidated/individual cost view;
 - SOX compliancy for Tyco corporate in the USA.

*"The Ezwim service offer exactly the tools we need to manage our mobile fleet effectively. Our operations now have **full insight** in the costs while management and administrative processes are streamlined".*

Egon Grootenboer – Manager Information Systems