



# Customer Case Study

## BOEKEL DE NERÉE

### The Challenge

- Insight into telecom cost, usage and devices is lacking
- No possibility to monitor corporate telecom policies
- Employees are unaware of telecom costs

### The solution

- Ezwim Expense Management (EEM™)

### The benefits

- Insight into telecom costs and up-to-date administration
- Monitors corporate telecom policies
- End-user access and cost awareness

## Boekel De Neree relies on Ezwim Total Telecom Management

Boekel De Nerée is a leading independent Dutch law firm based in Amsterdam. The firm's lawyers and civil law notaries provide specialist tailor-made services to a wide range of domestic and international clients. The core areas of business are corporate/M&A, real estate, EU & competition, banking & finance, corporate commercial and employment.

Boekel De Nerée is recommended by the 2008 edition of Legal 500 in no less than 18 out of 27 practice areas, including high rankings in areas such as corporate and commercial real estate, employment and transport.

“ We chose Ezwim because they offer the knowledge, technologies and services that Boekel De Nerée needs to gain full control over its telecommunications spend. I am pleased with the level of professionalism of the Ezwim team and timelines in completing the goals ”

**Marion van Beurden, Boekel De Nerée**

### The challenge

Boekel De Nerée recognized that they had no central overview of their telecommunication usage, costs and mobile devices deployed across the company. There was no clear visibility of how these costs developed over time, which made it difficult to define areas of savings. Telecom expenditure represents a significant cost factor for the company and it was clear the company needed a tool that will help them gain a better understanding into their telecom costs and also allow them to allocate set budgets to each employee's telecommunication usage.

Boekel De Nerée needed to transform its telecom management into a process that:

- provides insight into costs and usage across the company
- monitors corporate telecom policies
- enhances cost awareness among employees
- supports negotiations with operators
- improves ongoing telecom management

### The solution

Boekel De Nerée turned to Ezwim for guidance. Ezwim is a global leader in Telecom Management services that enable organisations to gain visibility, and control over, their mobile and fixed communications assets and costs. The Ezwim team helped Boekel De Nerée to go fully operational with Ezwim Expense Management (EEM™) services within three weeks.



## About Ezwim

Ezwim, a global leader in Telecom Management, provides Telecom Expense Management and Telecom Service Management software to enterprises and operators. Ezwim's Software-as-a-Service (SaaS) solution enables global organizations to gain visibility into, and control over, the mobile and fixed communication assets and costs. Ezwim services enable dramatic telecom cost reductions and process efficiencies.

## The benefits

Ezwim helped Boekel De Nerée realize numerous improvements in its Telecom Management, including:

### **Insight into telecom costs and up-to-date administration**

The web-based service offers a complete understanding of telecom cost developments and provides a full overview of telecom assets across the total organisation, departments and employees.

### **Management reporting**

Insightful reports provide advanced telecom cost development information and trend reports for senior management.

### **Better ongoing telecom management**

The Ezwim telecom management service manages the company's telecom budgets & policies. The service allocates private spend – that exceeds the personal employee budget – to employees.

### **End-user access and cost awareness**

Boekel De Nerée employees can access personal telecom usage and cost information as well as corporate telecom policy information. This enhances cost awareness and helps employees to take responsibility for telecom cost.

### **Access for Managers**

Boekel De Nerée managers have an overview of telecom cost information of their teams. This helps to detect potential fraud.

### **Operator independent**

the service is able to support the Telecom Management requirements of Boekel De Nerée across multiple operators.

## For more information

To find out more about Ezwim services, visit us at [www.ezwim.com](http://www.ezwim.com)